

QUALITY POLICY

The Quality Policy of Waterman Group is:

- To establish and maintain a Quality Management System which satisfies the requirements of ISO 9001:2015, and any other client specific quality requirements.
- To consistently provide products and services in a manner which will satisfy client requirements in all respects.
- To implement appropriate actions to address any risks and opportunities associated with internal and external issues, and to meet the needs and expectations of interested parties.
- To ensure all Company personnel are fully competent to carry out their assigned task.
- To strive to continually improve our services provided to Clients by using this Quality Policy, quality objectives and performance evaluation including audit results and corrective actions at management review.
- To establish annual quality objectives at strategic and operational levels within the Company, that will be measured and reported upon at the management review meeting.
- To maintain documented information as objective evidence to demonstrate compliance with the Quality Management System.
- To control & continually monitor all projects undertaken.
- To comply as a minimum with all applicable statutory and regulatory requirements.
- To review the Quality Management System at planned intervals to ensure it is effective and achieving the stated quality policy.

The Directors are fully committed to the above and actively encourage a similar commitment by personnel at all levels of the Company.

This Quality Policy is evaluated as part of the overall review of the Quality Management System to ensure its stated objectives are met.

By signing this Quality Policy, the Chief Executive gives his approval to the Quality Management System described in this manual and in supporting Company processes. This document is reviewed at least annually or when significant changes occur.

Nick Taylor
Chief Executive
Waterman Group plc
SIGNED: -



DATE: - June 2020

This Quality Policy is displayed in all offices and is available to all personnel via the Group Intranet. All employees are required to read it in full and communicate any queries to a Director.

A copy of the Quality Policy can also be obtained on request from the Group EHSQ Director (to any interested parties) and is available on the Waterman Group website www.watermangroup.com.